

# Full Year results

---

# 2023

Twelve months ended 31 Dec

# Overview

---

John Neal, Chief Executive Officer

# Sustainable performance backed by strategic execution



## Sustaining our performance

- **Consistent financial performance**

*Combined ratio excluding major claims comparable to 2022 at **80.5%***

- **Double digit premium growth**

*11.6% increase with **4%** organic growth*

- **High quality balance sheet**

*Improved central solvency ratio to **503%***

*Reserve margin of **£4.6bn***

*Financial strength ratings **improved***



## Executing our strategy

- **Solid progress against our four strategic priorities**

*Improving **performance***

*Continued progress on **digitalisation***

*Showing **purpose-driven leadership***

*Progress on our **culture** targets*

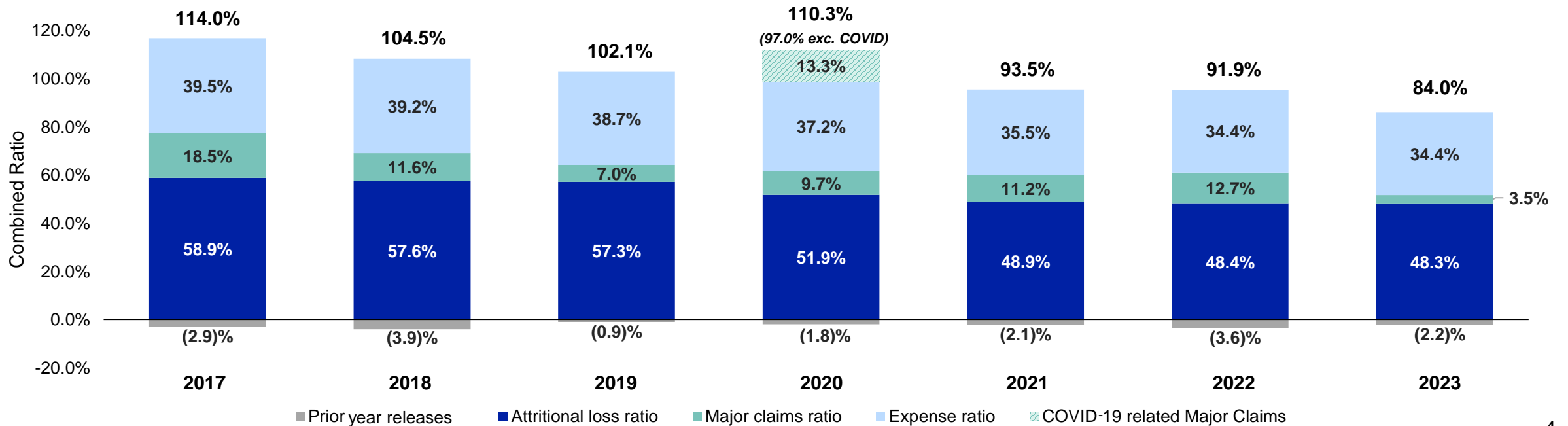
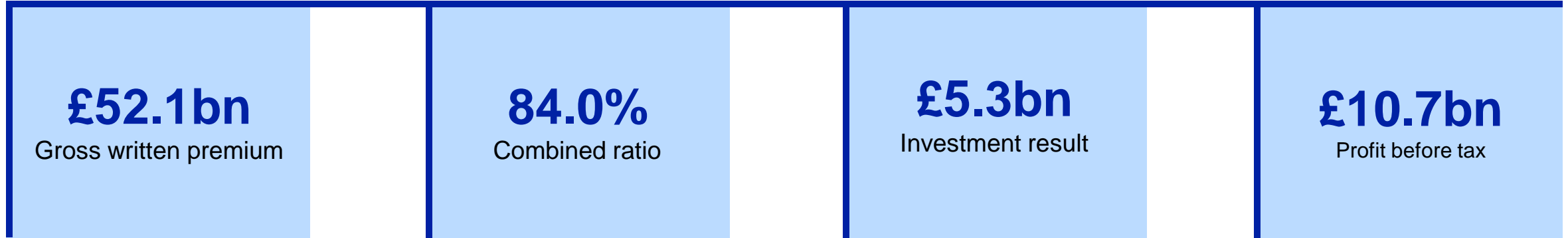
- **Embedding principles-based oversight and performance management framework**

*Differentiated approach providing **focus** where improvement is needed and **freedom** where it is not*

*Supporting **enterprise thinking** through data and innovation to reduce cost and create growth*

Profitable market delivering sustainable value for customers and capital partners

# Sustainable, profitable performance and growth



# Executing our strategic priorities



## Performance

- Outstanding underwriting with **combined ratio of 84%** in a low large loss year
- Consistent growth with **gross written premium** up 11.6% to **£52.1bn** (7% price, 4% growth)
- Exceptionally strong capital position with central solvency ratio of **503%**
- Return to investment yields generating total return of **£5.3bn**



## Digitalisation

- Phase one **technology build will complete** in July 2024
- Cutover of **phase one moved to October 2024**, providing market participants with additional time to complete testing and assurance
- The new platform will **boost resilience** and **reduce friction** for market participants
- Once delivered Blueprint Two will offer greater access to **data and insights** for market participants



## Purpose

- Working with market to agree a three-year roadmap for '**insuring the transition**'
- New partnership with **UN Capital Development Fund** to build disaster resilience in climate-vulnerable countries
- Working with **36 innovative charities** and **2,000 market volunteers** through the Lloyd's of London Foundation



## Culture

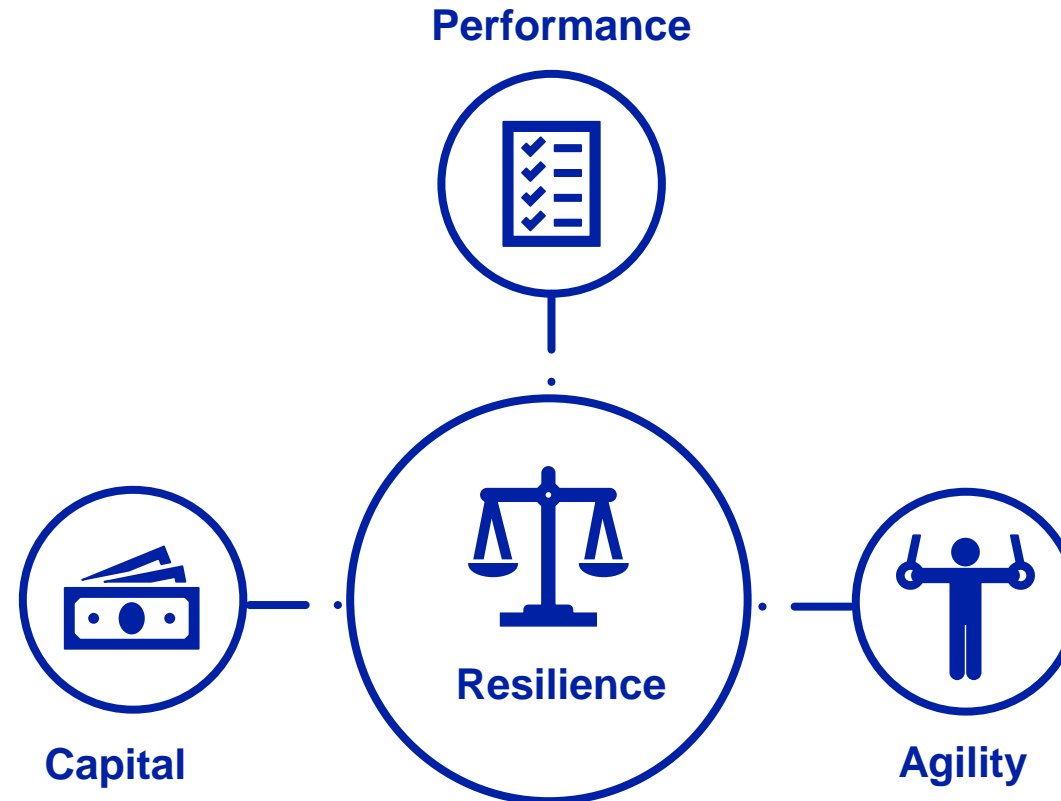
- Fifth Market Policies & Practices return shows **solid progress** towards a more diverse market
- Met **35% women in leadership target** with progress towards **one in three** ethnicity hiring ambition
- Launching **Inclusive Futures** to support Black and ethnically diverse talent from classroom to boardroom
- **Winning awards**<sup>1</sup> for programmes supporting ethnic diversity, future leaders and veterans among others

# Financials

---

Burkhard Keese, Chief Financial Officer

# In uncertain times, resilience is key



# Outstanding 2023 to be maintained

## FY 2023 Result

**£52.1bn**

Gross written premium

**25.3%**

Return on capital

**84.0%**

Combined ratio

**£10.7bn**

Profit before tax

## FY 2023 vs FY 2022

**+£5.4bn**

**+27.3%pts**

**(7.9)%pts**

**+£11.4bn**



# 2023 Results Context

## 2023 Performance

84.0% COR, including 3.5% major losses

---

25.3% return on capital

---

10-year US treasury rate is ~4%

---

**BUT**

## Multi-Year Perspective

Underlying COR (ex-large losses) on 2022 level

---

Between 2017 and 2023, £1.5bn profit and 3.6% return on capital

---

US CPI is 3.1%, real interest rate is 0.9%

---

# Growth continues with price adequacy in most classes

**£52.1bn**

Gross written premium

FY 2023

**11.6%**

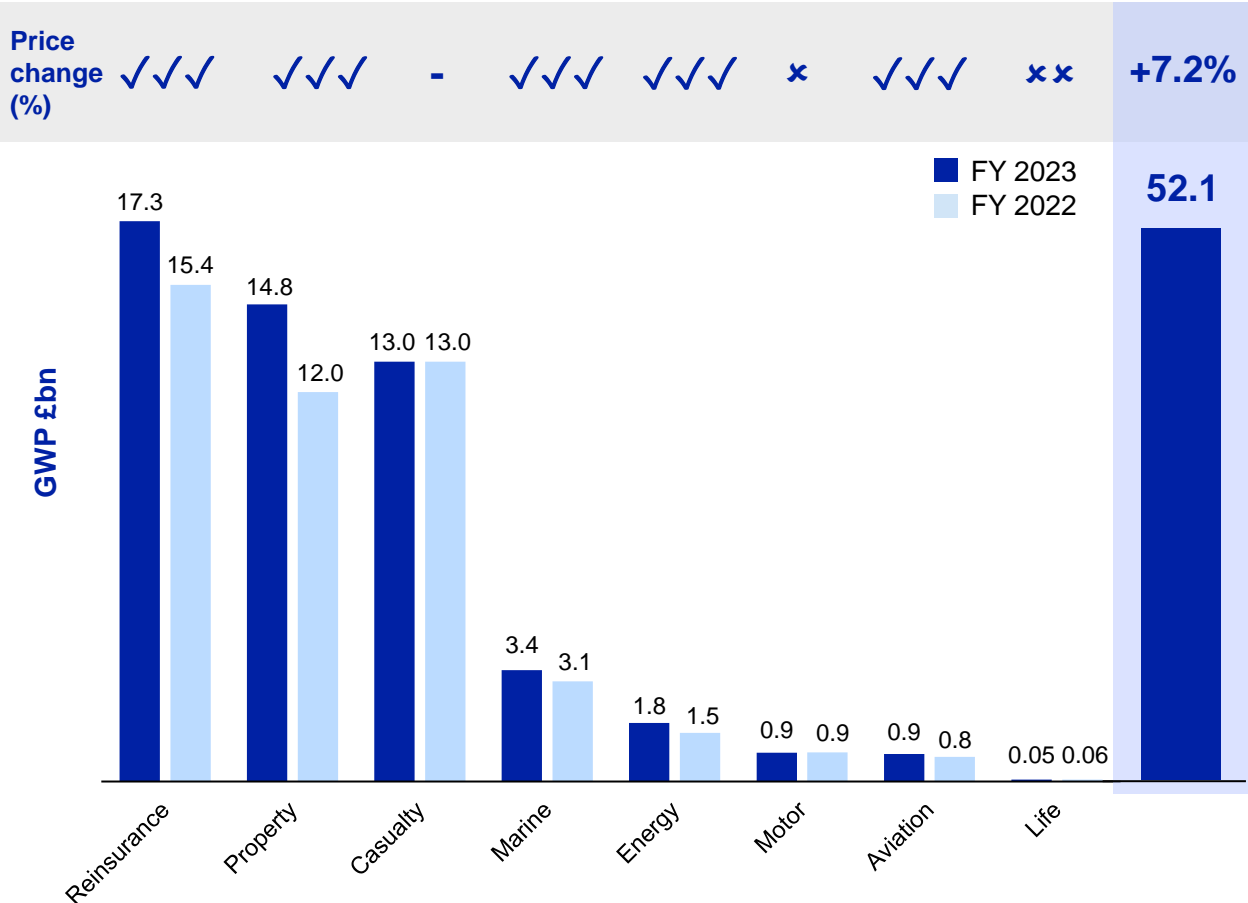
Growth

FX **0.1%**

Price **7.2%**

Volume growth **4.3%**

## 24 consecutive quarters of positive price improvement



✓ indicates 0%-5% price improvement  
 ✓✓ indicates 5%-10% price improvement  
 ✓✓✓ indicates 10%+ price improvement  
 x indicates 0%-5% price deterioration  
 xx indicates 5%-10% price deterioration  
 xxx indicates 10%+ price deterioration

The foregoing should not be relied upon as a promise or representation as to past or future performance. Furthermore, past performance is not necessarily indicative of future performance.

# Revenue growth reflects balanced strategy

## Price

**7.2%**

FY 2023

**7.7%**

FY 2022

## Volume growth

**4.3%**

FY 2023

**Growth  
new syndicates**

**1.5%**

**Growth  
existing syndicates**

**2.8%**

- Strong price improvement has been experienced across all classes of business, in particular the Property and Reinsurance business lines offset by slightly less attractive conditions in Casualty
- New syndicates contributed 1.5% growth to premium income. The new syndicates comprise two traditional syndicates, two SIABs and one SIAB transitioning to a full syndicate during 2023
- Growth from existing syndicates contributed 2.8% to the premium increase for the period
- Volume in line with our strategy of balanced growth. Syndicates grow where conditions allow and forgo volume where conditions are unsatisfactory. Particularly in D&O and Cyber, where we grew less than expected because of unattractive conditions, together with the FX impact, explains our gap to our ambition of £56bn

# Underlying combined ratio remains stable

FY 2023 Result	FY 2023 vs FY 2022
<b>84.0%</b> Combined ratio	<b>(7.9)%pts</b>
<b>80.5%</b> Underlying combined ratio <sup>1</sup>	<b>1.3)%pts</b>
<b>48.3%</b> Attritional loss ratio	<b>(0.1)%pts</b>
<b>3.5%</b> Major claims	<b>(9.2)%pts</b>
<b>(2.2)%</b> Prior Year Releases	<b>(1.4)%pts</b>

<sup>1</sup> Underlying combined ratio calculation: combined ratio excluding Major Claims

The foregoing should not be relied upon as a promise or representation as to past or future performance. Furthermore, past performance is not necessarily indicative of future performance.

# Key ratios remain stable

## Major claims

**1.3bn**

FY 2023



**4.1bn**

FY 2022

Major claims (£bn)	2023
Cyclone Gabrielle	0.2
Middle East Earthquake	0.3
New Zealand Floods	0.1
Sudan Conflict	0.1
Hawaii Wildfires	0.4
Hurricane Idalia	0.2
<b>TOTAL</b>	<b>1.3</b>

## Attritional loss ratio

**48.3%**

FY 2023



**48.4%**

FY 2022

- Attritional loss ratio is as expected on prior year levels

## Expense ratio

**34.4%**

FY 2023



**34.4%**

FY 2022

- Acquisition cost ratio: 22.6% (-0.8%)  
Admin expense ratio: 11.8% (+0.8%)

## Prior Year releases

**(2.2)%**

FY 2023



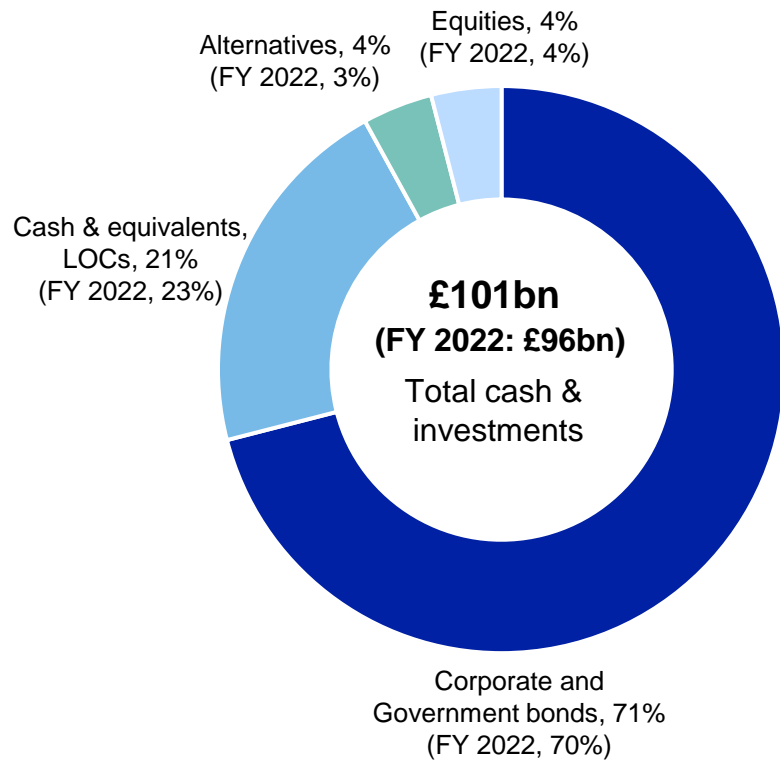
**(3.6)%**

FY 2022

- Releases reported across all lines of business other than specialty reinsurance, casualty reinsurance
- Property releases were driven by favourable developments
- Casualty releases were driven by loss portfolio transfers
- The casualty releases follow strengthening of market reserves of almost £950m for the past four years

# Strong investment return forecast to continue

## Conservative asset allocation



### FY 2022 Results

**£1.7bn**

Investment income

**£(3.7)bn<sup>1</sup>**

Fixed income price variance

**£(3.1)bn**

Investment return

### FY 2023 Results

**£3.9bn**

Investment income

**£0.9bn<sup>1</sup>**

Fixed income price variance

**£5.3bn**

Investment return

### 2024 Forecast <sup>2</sup>

**c.£3bn**

Investment income forecast

**c.£0.8bn<sup>1</sup>**

Fixed income price and mark-to-market variance

**c.4%**

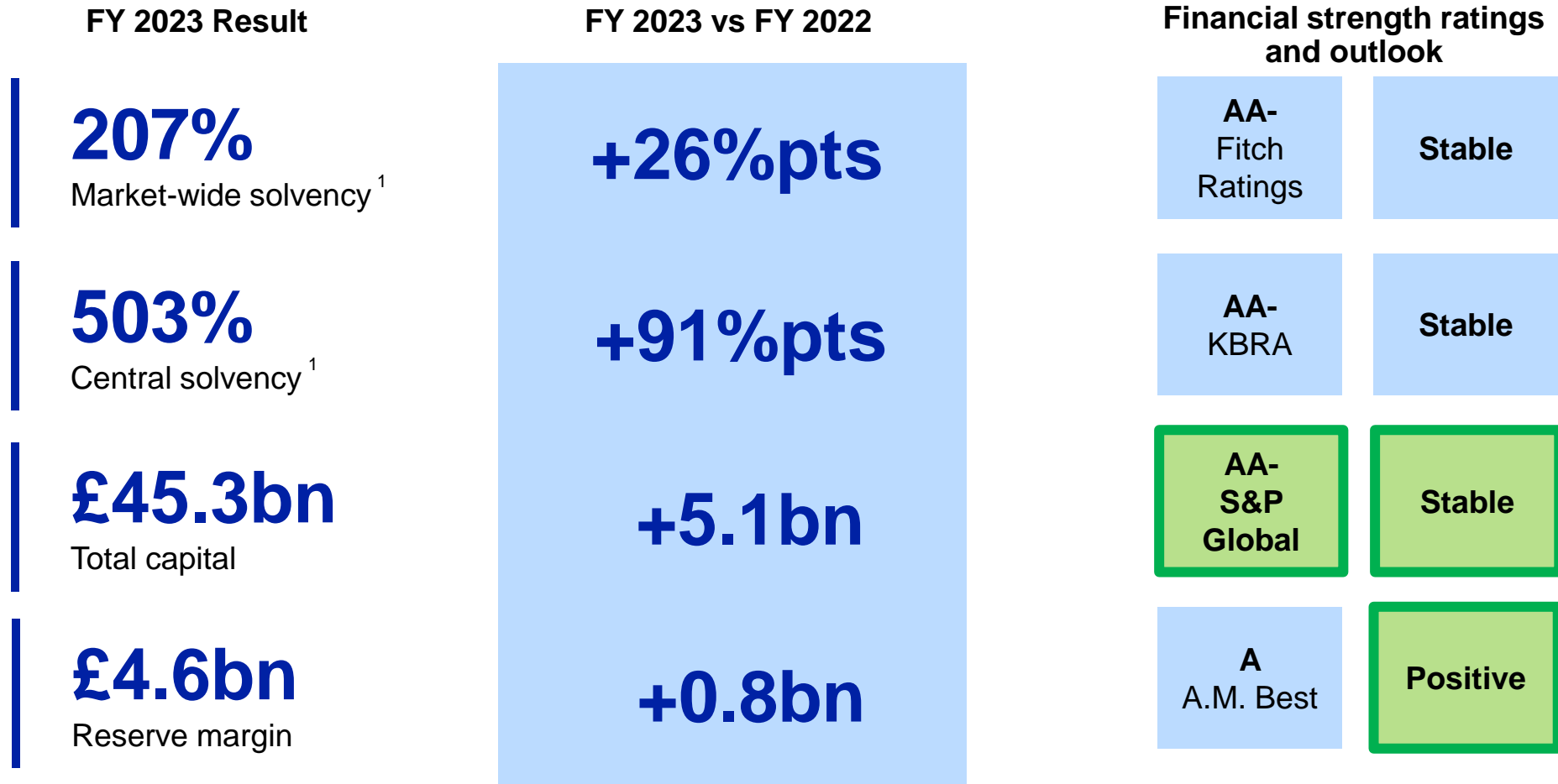
Total investment performance

<sup>1</sup> Analytically derived

<sup>2</sup> Subject to financial markets, F/X, and unpredictable economic developments.

The foregoing should not be relied upon as a promise or representation as to past or future performance. Furthermore, past performance is not necessarily indicative of future performance.

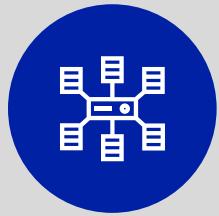
# Strong balance sheet recognised in S&P upgrade to AA-



<sup>1</sup> The 2019 tranche of syndicate loans will be repaid on the fifth anniversary of commencement, being 29 March 2024, reducing the CSCR by 7%, with no impact to the MWSCR. Further, the subordinated debt maturing in 2024 currently accounts for 1% of the MWSCR and 26% of the CSCR.

The foregoing should not be relied upon as a promise or representation as to past or future performance. Furthermore, past performance is not necessarily indicative of future performance.

# Strong approach to major event reserving and capital setting



## Proactive approach

- Early recognition of how much losses may ultimately cost limits surprises on the balance sheet
- Probability weighted exposure- based reserving based on full range of scenarios
- Ensure different outcomes are reflected at appropriate return periods for capital
- Independent reserve and capital oversight carried out by Lloyd's centrally in conjunction with independent actuarial reserve reviews and model validation



## Ability to manage complex losses

- COVID-19 net ultimate stable at £3.2bn, including 21% IBNR (on a gross basis) after three years as at 2023YE
- £1.9bn net ultimate for Ukraine losses as at 2023YE, including 78% net IBNR
- Established process for getting a deep understanding of major events and uncertainties. We are well versed in dealing with complexity
- Central and Syndicate capital setting includes variety of event outcomes and oversight process ensures capitalisation is adequate



## Reserve margins and capital to reflect uncertainty

- 2.2% prior year reserve release in 2023
- Margins are strong enough to digest unexpected claims movement such as inflation
- Track record of consistent prior year reserve releases over the last 5 years



# London Bridge sees growth in investments

## 2023 debrief

By the end of 2023, London Bridge had raised over \$750 million in capital to support underwriting at Lloyd's across 13 cells.

Solid progress on London Bridge's transactions and initiatives:

- LB2 successfully issued its first 144A cat bond, sponsored by Beazley
  - Using New York as the governing law for the principal transaction documentation, it provided protection for Beazley's Lloyd's syndicates, US E&S insurer, and Irish carrier
  - Positive media coverage highlighting the ease and efficiency of using the LB2 platform
  - Transaction provides valuable roadmap for other Market participants to follow
- Growth in existing investments:
  - Increased participation for Ariel Re
  - New cell supporting Nephila
  - Material distribution of profits from 2023 YoA (>\$50mn)

# Resilient profitability and Capital position

---



Strong overall  
profitability



Sustainable premium  
growth



Improving yield  
environment



High quality balance  
sheet

# Resilient profitability and Capital position

## Sustainable premium growth

**11.6%**

Premium growth

**7.2%**

Price

**4.3%**

Volume

## Strong overall profitability

**£5.9bn**

Underwriting result

**84.0%**

Combined ratio

**80.5%**

Underlying combined ratio

**£5.3bn**

Investment return

**£10.7bn**

Profit before tax

## Improving yield environment

**£2.2bn**

More investment income (dividends and coupons) than FY22

**£8.4bn**

More investment return than FY22

## High quality balance sheet

*Upgraded to AA-, stable outlook by S&P*

**207%**

Market-wide solvency

**503%**

Central solvency

**£45.3bn**

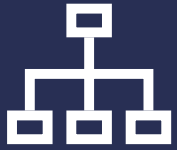
Total capital

# Looking ahead

---

John Neal, Chief Executive Officer

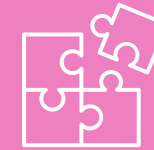
# Sustainable performance, growth and strategic progress



Reliable performance and resilient capital remain our overarching priorities



Commercial strategy to grow the market in both size and share of the global corporate and specialty book



Innovating and collaborating to show Lloyd's value in solving complex challenges



Digitalisation and data to make a resilient, data-led and future-proofed marketplace



Fit for purpose Corporation making it easier to do business with and in Lloyd's



Telling the Lloyd's story well to attract talent, capital and innovators

# Outlook

## 2023 Results

**£52.1bn**

Gross written premium

**84%**

Combined ratio

**£5.3bn**

Investment result

## 2024 Outlook<sup>1</sup>

**£57bn +/- 5%**

Gross written premium

**90-95%**

Combined ratio

**~4%**

Investment return

# Disclaimer

---

This Presentation has been prepared by Lloyd's (a) solely to provide information about Lloyd's and the business of the Lloyd's market and (b) for general information purposes only.

This Presentation is not an offering of securities or other financial products for sale or other investment. No recipient of this Presentation should construe the information contained herein or in any prior or subsequent communication as a recommendation that such recipient invest in securities or other financial products. The information contained in this Presentation is in summary form for convenience of presentation. It is not complete, and it should not be relied upon as such. Nothing contained herein should be relied upon as a promise or representation as to past or future performance. In addition, past performance is not necessarily indicative of future performance.

The Presentation is directed at, and is solely for the use of, persons with professional experience in investments ("professional investors") and any security or financial product referred to in this Presentation is only available to professional investors. This Presentation is provided on the basis that, as a professional investor, you understand and accept the inherent limitations of this Presentation.

While care has been taken in the preparation of this Presentation, no representation or warranty, express or implied, is made or given on behalf of Lloyd's or any other person or entity as to the accuracy, completeness or fairness of the information contained in this Presentation or any other material referred to herein. Lloyd's accepts no responsibility or liability for any loss or damage of any kind occasioned to any person or entity as a result of acting or refraining from acting as a result of, or in reliance on, any statement, fact, figure or expression of opinion or belief contained in this Presentation. This Presentation does not constitute advice of any kind.

No money or other consideration is being solicited by reason of the delivery of this Presentation. Any indication of interest to participate in the Lloyd's market or to invest in any participant in the Lloyd's market in response to this Presentation involves no obligation or commitment of any kind.

## United States

Certain of the statements included in this Presentation may constitute forward-looking statements within the meaning of the US Private Securities Litigation Reform Act of 1995. Words such as "expects," "believes," "anticipates," "includes," "plans," "assumes," "estimates," "projects," "intends," "should," "will," "shall" or variations of such words are generally part of forward-looking statements. These forward-looking statements are not a guarantee of future performance and involve risks and uncertainties, and there are certain important factors that could cause actual results to differ, possibly materially, from expectations or estimates reflected in such forward-looking statements. Forward-looking statements cannot be verified solely by reference to historical facts. Because they are based on assumptions about future events or circumstances, forward-looking statements can only illustrate hypothetical results given those assumptions. Assumptions may be based upon historical experience, but there is no assurance that future performance will be consistent with historical experience. Actual events or circumstances are unlikely to be consistent with, and may differ materially from, assumed events or circumstances (including historical experience).

In order to be eligible to receive and review this Presentation, you must be (a) a "qualified institutional buyer" within the meaning of Rule 144A under the US Securities Act of 1933, as amended (the "Securities Act"), (b) an "accredited investor" within the meaning given to such term in paragraph (1), (2), (3), (7), (8), (9), (12) or (13) of Rule 501(a) under the Securities Act that is also a "qualified purchaser" within the meaning of Section 3(c)(7) of the US Investment Company Act of 1940, as amended (the "Investment Company Act"), or (c) not a "U.S. person" within the meaning of Regulation S under the Securities Act.

LLOYD'S